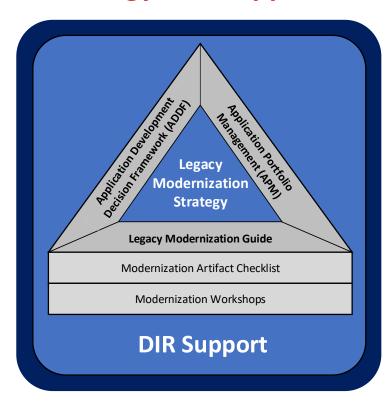
# DIR Legacy Modernization Strategy and Support



# **Legacy Modernization Strategy**

The Legacy Modernization (LM) Strategy provides a comprehensive LM package that agencies can use to conduct, track, and support their LM initiatives. The package includes a series of common artifacts, a common process (LM Guide), and common toolsets, such as the *Application Development Decision Framework (ADDF)* and *Application Portfolio Management (APM)*. The LM Guide enables a consistent design and a common process that can be acted on and shared across an agency and shared with other agencies that are planning legacy modernizations.



### **Legacy Modernization Guide**

The *LM Guide* provides guidelines, principles, best practices and references for business and information technology professionals developing a plan to modernize a legacy environment.

The LM Guide includes an approach that consists of four stages (Due Diligence, Planning & Funding, Transformation, and Production), phases, and activities which allow an agency to plan and execute a LM project successfully. Currently, the LM Guide focuses on outlining a methodology for completing the first stage (Due Diligence). The common process will enable agencies to execute a LM program with:

- Increased Confidence: through utilizing a structured proven approach vs. personal style
- Reduced Risk: through leveraging industry lessons learned to minimize delays and unify various approaches
- Improved Return on Investment (ROI): through reduced cost overruns by acquiring a greater awareness of potential issues; reduced effort and cost from not having to create or acquire a methodology; reduced learning curves through reuse, cross-agency use, and shared lessons learned

#### **Modernization Artifact Checklist**

The Artifact Checklist is a job aid that summarizes, clarifies, and prioritizes the outputs listed in Section 3 of the LM Guide.

| itle:              | le: Legacy Modernization Artifact Checklist |  |  | DIR  |
|--------------------|---|--|--|--|
| LM<br>Eage         | Phase                                       | Artifact   | Artifact Purpose   | Tips for Creating Artifact   |
| rchitec<br>rtifact | t's or designation will add to the          | er's own experience. Similarly, your decision t<br>he quality and overall success of your modern | ects, choose a level of detail (i.e., Level 0, 1, 2, or 3) bass<br>o include an artifact from this checklist in your moderni<br>Lation project. Some artifacts are labeled with an aste<br>ol. O artifact, in your Modernization Due Dilizance docum | ization strategy will depend on the value you believe the<br>risk (*) and are color shaded to indicate that DIR highly   |
| INITIATE           |   | Role & Responsibility Matrix*  | Defines the roles that will be needed to conduct the<br>Legacy Modernization Due Difigence stage and identifies<br>the people who will be serving in each of the roles.  | A comprehensive list of sample roles is included in Section 6 of the LM Guide. An agency can talker the roles according to the agency's existing enginestational structure. At minimum, include and assign the lead role of "Madernization Planning Manager" to your Medernization Commission  |
|                    |   | RACI Chart*  | Defines the level of involvement and communications expectations by roles  | Sample RACI charts are shown in Sections 3.2.4 and 5.2.4 of<br>the LM Guide. Your RACI Chart should include all the roles wide<br>define in your Responsibility Matrix, plus any additional<br>stakeholders that will need to be consulted or kept informe   |
|                    |   | Legacy Modernization Charter*  | Outlines Vision & Goals for the Modernization, and the<br>Scope of the Due Diligence and the Planning & Funding<br>stages.   | Refer to Section 5.2 Legacy Modernization Chart within the<br>Guide for the elements that should be included in your Lega<br>Modernization Charter.  |
| DUE DILIGENCE      | Legacy:<br>As-is                            | Business Architecture (As-Is)  |  |  |
|                    |   | 1. Business Model Canvas*  | Provides high-level items-of-interest to be used in subsequent phases.   | Identifian. Exp Partners Key Assivitias; Key Resourcas; Value<br>Propositions, Customer Relationships; Channels; Customer<br>Segments; Clent Structure; Revenue Streams. See Amazon<br>Stroffe example in Section 3.2.1.8 of the LM Guide. Best<br>created in a facilitated group session using sticky notes on a<br>white-beard carriers. |
|                    |   | 2. Business Capabilities Analysis*   | Defines the lousinesses' ability to produce outcomes and service levels that create customer value.  | Use value stream information from the Business Model Can<br>to identify business capabilities. Reference the <u>ADDF section</u><br><u>"Developing Capability Model"</u> for additional in depth<br>guidance on identifying business capabilities.   |
|                    |   | 3. Business Process Analysis*  | Describes how the business performs the given capability to deliver the desired outcome.   | Use the results from the Business Capabilities analysis to<br>identify the business processes that implement the busines<br>capabilities.  |
|                    |   | 4. Business Domain Model*  | Identifies major business entities and their relationships consumed by business activities and actors.   | Domain Models come in many forms, which vary on the<br>balance between technical and organizational needs. Focus<br>what information output and input in needed from business<br>partners and activities. That information can be obtained fo<br>business countility and present analyses.   |
|                    |   | 5. Use Case Model  | Provides a model for how different types of users interact with the system.  | Identify the actors (i.e. user types and systems) and their<br>interaction with the system being addressed. The use case<br>model should be iteratively developed with the business<br>exwers to validate a common understanding of the  |

Artifacts are grouped by the phase to which they apply and include the purpose of the artifact. Most artifacts include a tip about creating that artifact, or where to find related information.

# **DIR Support and Workshops**

In addition to supplying Legacy Modernization support tools (e.g., LM Guide, Artifact Checklist, ADDF), DIR provides engagement advisory support and a series of Legacy Modernization workshops. An agency-sponsored kick-off meeting is a key step in initiating the agency's modernization program and the support from DIR.

Following the Kick-Off Meeting, an agency can attend the first workshop. The workshops are primarily intended for an agency's core modernization team. These are the team members having an active role in the analysis and planning effort conducted during the critical first stage of the modernization approach – the Due Diligence Stage.

The workshops should be taken according to their numeric sequence in the series. An agency may want to spread workshop attendance over several weeks or months, depending on their ability to complete a Due Diligence phase. For example, participants would receive the most meaningful benefit from attending the Strategic Planning workshop after the core team has completed their As-Is and To-Be analyses. This would allow the team to reference their actual As-Is and To-Be artifacts during the practical exercises included in the Strategic Planning workshop.

www.dir.texas.gov/LM-Guide



#### **Agency-Sponsored Modernization Kick-Off Meeting**

- Communicate executive vision and expectations for agency's legacy modernization program
- Provide an awareness about the:
  - Legacy Modernization approach
  - Key agency roles
  - DIR's supportive role
  - Next steps

Audience: Agency executive stakeholders and LM Due Diligence Core Team leaders

# LM Workshop #1: Due Diligence Stage Overview

- DIR to provide an overview of the DIR Legacy Modernization approach for the Due Diligence stage
- DIR to show how the LM Guide is structured and what it includes
- Have participants identify their core team modernization roles and responsibilities



Audience: All members of agency's LM Due Diligence Core Team

## LM Workshop #2: Legacy As-Is Analysis

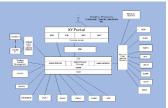
- DIR to show why the As-Is phase should never be shortchanged
- DIR to show how to conduct the As-Is phase using the LM Guide
- Have participants draft their agency's approach for which As-Is artifacts will be developed and by whom



Audience: LM Due Diligence Core Team members having As-Is analysis responsibilities

## LM Workshop #3: Modern To-Be Analysis

- Have participants develop a high-level target architecture
- DIR to show how to conduct the To-Be phase using the LM Guide
- Have participants draft their approach for which To-Be artifacts will be developed and by whom



Audience: LM Due Diligence Core Team members having To-Be analysis responsibilities

## LM Workshop #4: LM Strategic Planning

- Have participants develop Impact & Gap analyses
- DIR to show how to conduct the Strategic Planning phase using the LM Guide
- Have participants draft their approach for producing their Initial Implementation and Migration Plan

